

# Website Acceptable Use Policy

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## Contents

1	Scope.....	2
2	Who we are and how to contact us .....	2
3	Acceptance of these terms.....	2
4	Changes to these terms.....	2
5	Prohibited uses.....	2
6	Online services .....	3
7	Content Standards.....	3
8	Breach of this policy .....	4
9	Applicable laws.....	4

## 1 Scope

- 1.1 This acceptable use policy sets out the content standards that apply when you upload content to our site, make contact with other users on our site, link to our site, or interact with our site in any other way.

## 2 Who we are and how to contact us

- 2.1 [www.taylor-rose.co.uk](http://www.taylor-rose.co.uk) and [www.consultant-solicitor.co.uk](http://www.consultant-solicitor.co.uk) are sites operated by Taylor Rose Limited ('we', 'us'). We are a limited company registered in England and Wales under company number 9673088 and have our registered office at 69 Carter Lane, London EC4V 5EQ.
- 2.2 Our VAT number is: 220 8417 36.
- 2.3 We are regulated by the Solicitors Regulation Authority, SRA number 623604.
- 2.4 To contact us, please email [info@taylor-rose.co.uk](mailto:info@taylor-rose.co.uk)

## 3 Acceptance of these terms

- 3.1 By using our site, you confirm that you accept the terms of this policy and that you agree to comply with them. Our website terms of use also apply to your use of our site. If you do not agree to these terms, you must not use our site.

## 4 Changes to these terms

- 4.1 We amend these terms from time to time. Every time you wish to use our site, please check these terms to ensure you understand the terms that apply at that time.

## 5 Prohibited uses

- 5.1 You may use our site only for lawful purposes. You may not use our site:
- In any way that breaches any applicable local, national or international law or regulation.
  - In any way that is unlawful or fraudulent or has any unlawful or fraudulent purpose or effect.
  - For the purpose of harming or attempting to harm minors in any way.
  - To bully, insult, intimidate or humiliate any person.
  - To send, knowingly receive, upload, download, use or re-use any material which does not comply with our content standards as set out below.
  - To transmit, or procure the sending of, any unsolicited or unauthorised advertising or promotional material or any other form of similar solicitation (spam).
  - To knowingly transmit any data, send or upload any material that contains viruses, Trojan horses, worms, time-bombs, keystroke loggers, spyware, adware or any other harmful programs or similar computer code designed to adversely affect the operation of any computer software or hardware.
- 5.2 You must also agree:
- Not to reproduce, duplicate, copy or re-sell any part of site in contravention of the provisions of our terms of website use.
  - Not to access without authority, interfere with, damage or disrupt:
    - any part of our site;
    - any equipment or network on which our site is stored;
    - any software used in the provision of our site; or
    - any equipment or network or software owned or used by any third party.

## 6 Online services

- 6.1 We may from time to time provide interactive and online services on our site including, without limitation, PI calculator, Insurer Portal, Filedrop and Remortgage Portal ('interactive services').
- 6.2 Where we do provide any interactive service, we will provide you with clear information about the service offered, if it is moderated and what form of moderation is used, including whether it is human or technical.
- 6.3 We will do our best to assess any possible risks for users from third parties when they use any interactive service provided on our site and we will decide in each case whether it is appropriate to use moderation of the relevant service (including what kind of moderation to use) in light of those risks.
- 6.4 We are under no obligation to oversee, monitor or moderate any interactive service we provide on our site, and we expressly exclude our liability for any loss or damage arising from the use of any interactive service by a user in contravention of our content standards, whether the service is moderated or not. Where we do moderate an interactive service, we will provide you with a means of contacting the moderator should a concern or difficulty arise.

## 7 Content Standards

- 7.1 These content standards apply to any and all material which you contribute to our site ('Contribution'), and to any interactive services associated with it.
- 7.2 These content standards must be complied with in spirit as well as to the letter. The standards apply to each part of any Contribution as well as to its whole. We will determine, in our absolute discretion, whether a Contribution breaches these content standards.
- 7.3 A Contribution must:
- Be accurate (where it states facts).
  - Be genuinely held (where it states opinions).
  - Comply with the law applicable in England and Wales and in any country from which it is posted.
- 7.4 A Contribution must not:
- Be defamatory to any person.
  - Be obscene, offensive, hateful or inflammatory.
  - Bully, insult, intimidate or humiliate.
  - Promote sexually explicit material.
  - Include child sexual abuse material.
  - Promote violence.
  - Promote discrimination based on race, sex, religion, nationality, disability, sexual orientation or age.
  - Infringe any copyright, database right or trade mark of any other person.
  - Be likely to deceive any person.
  - Breach any legal duty owed to a third party, such as a contractual duty or a duty of confidence.
  - Promote any illegal activity.
  - Be in contempt of court.
  - Be threatening, abuse or invade another's privacy, or cause annoyance, inconvenience or needless anxiety.
  - Be likely to harass, upset, embarrass, alarm or annoy any other person.
  - Impersonate any person, or misrepresent your identity or affiliation with any person.
  - Give the impression that the Contribution emanates from Taylor Rose TTKW Limited, if this is not the case.

- Advocate, promote, incite any party to commit, or assist any unlawful or criminal act such as (by way of example only) copyright infringement or computer misuse.
- Contain a statement which you know or believe, or have reasonable grounds for believing, that members of the public to whom the statement is, or is to be, published are likely to understand as a direct or indirect encouragement or other inducement to the commission, preparation or instigation of acts of terrorism.
- Contain any advertising or promote any services or web links to other sites.

## 8 Breach of this policy

- 8.1 When we consider that a breach of this policy has occurred, we may take such action as we deem appropriate.
- 8.2 Failure to comply with this acceptable use of policy constitutes a material breach of the terms of use upon which you are permitted to use our site, and may result in our taking all or any of the following actions:
- Immediate, temporary or permanent withdrawal of your right to use our site.
  - Issue a warning to you.
  - Legal proceedings against you for reimbursement of all costs on an indemnity basis (including, but not limited to, reasonable administrative and legal costs) resulting from the breach.
  - Further legal action against you.
  - Disclosure of such information to law enforcement authorities as we reasonably feel is necessary or as required by law.
- 8.3 The actions we may take are not limited to those described above, and we may take any other action we reasonably deem appropriate.
- 8.4 We exclude our liability for all action we take in response to breaches of this policy.

## 9 Applicable laws

- 9.1 If you are a consumer, please note that these terms of use, their subject matter and their formation, are governed by English law. You and we both agree that the courts of England and Wales will have exclusive jurisdiction except that if you are a resident of Northern Ireland you may also bring proceedings in Northern Ireland, and if you are resident of Scotland, you may also bring proceedings in Scotland.
- 9.2 If you are a business, these terms of use, their subject matter and their formation (and any non-contractual disputes or claims) are governed by English law. We both agree to the exclusive jurisdiction of the courts of England and Wales.